



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:) Examiner: Asad M. Nawaz
Lopke et al.)
Serial No.: 09/839,852) Art Unit: 2155
Filed: April 20, 2001)
For: INTERACTIVE REMOTE MONITORING)
OF CLIENT PAGE RENDER TIMES)
ON A PER USER BASIS)
Date of Last Office Action:) Attorney Docket No.:
July 14, 2004) 10008057-1
)
)

October 13, 2004

AMENDMENT A

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action of **July 14, 2004**, Applicant respectfully requests amendment of the present applications as follows:

CERTIFICATE OF MAILING

Date of Deposit: 10/13/04

I hereby certify that these papers are being deposited with the United States Postal Service with sufficient postage as "First Class Mail in an envelope addressed to: The Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Doreen Meichior
Doreen Meichior
